



RESIDENTIAL PLATINUM OR SILVER
COMPREHENSIVE MAINTENANCE AGREEMENT

CUSTOMER NAME: _____

ADDRESS: _____

PHONE # _____ CELL # _____ EMAIL: _____

System No.	Brand	Model No.	Serial No.	Age

MAINTENANCE AGREEMENT PLANS OFFERED

Yearly Silver \$220 additional system \$120 each

Yearly Platinum \$440 additional system \$200 each

CIRCLE THE TWO (2) MONTHS YOU WOULD LIKE TO SCHEDULE YOUR CHECK-UP

JANUARY FEBRUARY MARCH APRIL MAY JUNE
JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER

CIRCLE YOUR FILTER PREFERENCE ENTER YOUR FILTER SIZE: PLEATED FIBERGLASS

SIZE: ____ X ____ SIZE: ____ X ____ SIZE: ____ X ____

Your approval of this agreement authorizes Oasis HC LLC to perform two (2) tune ups on all the air conditioning, heating, and indoor air quality equipment in your home each year at the agreed upon price. This agreement will remain in effect until a written notice of termination is received by either party. Allow two weeks for termination processing. This agreement does not include any parts and the labor to replace those parts that are diagnosed to be unsafe or required to keep your equipment operational.

CUSTOMER SIGNATURE: _____

DATE: _____

Cooling Equipment Checklist: Inspect thermostat, Clean or replace customer supplied filter, inspect temperature drop, clean condenser coil, inspect amp and volt draw on motors, inspect refrigerant leaks, inspect all capacitors, inspect compressor terminals, inspect power breaker, inspect evaporator coil when accessible, test cycle for proper operation.

Heating Equipment Checklist: inspect thermostat, clean or replace air filter, inspect heat exchanger, inspect temperature rise, inspect fan controls, inspect furnace safety controls, inspect for gas leaks, inspect gas valves, inspect gas valve operation, inspect ignition system, inspect electrical connections, inspect gas pressure, clean furnace cabinet, lubricate all moving parts, inspect back up heat elements, inspect sequencer operation, inspect voltage and amp draw on motors, inspect all electrical circuit breakers, inspect reversing valve, inspect defrost control, test cycle for proper operation.

PLATINUM PLAN BENEFITS

- Priority Service – move to the head of the line
- No overtime charges*₁ – we will not charge you overtime for after hours or weekend calls
- 10% off all service tickets
- Year supply of filters*₂ – either 12, 1” or 6, 4”
- 5% off equipment or system change outs
- Special financing options*₃ – we periodically run financing specials but being a platinum member, you get them whenever you need it
- Efficiency*₄ – when you first sign up to be a member, we will do a thorough inspection of your unit to check for deficiencies like your evaporator coil or blower being dirty. If it is clean, we will keep up with it and if it gets dirty while you are a member we will pull and chemically clean it at no charge. This will keep your system running at its peak efficiency and saving you from paying wasted money on your utility bill.

SILVER PLAN BENEFITS

- Priority Service – move to the head of the line
- 10% off all service tickets
- 5% off equipment or system change outs
- Special financing options*₃ – we periodically run financing specials but being a platinum member, you get them whenever you need it
- Efficiency*₄ – we will keep your system cleaned so it will run at peak efficiency

Notes

*1 - Excluding Holidays. Member will be charged time and a half instead of double time.

*2 - Year supply of filters is for one size and style if a single system has multiple sizes the filters will be divided up between the sizes to equal 12, 1” or 6, 4” Ex. 20x20x1 and 12x24x1 you will get 6 of each size

*3 - With approved credit

*4 - Unit must be cleaned if found dirty to receive these benefits.